



Roadside Towing & Recovery
955 Bacon Street, Durham NC 27703
(919) 597-1050
www.stuckroadside.com

Privacy Policy

This privacy notice discloses the privacy practices for **Roadside Towing and Recovery, Incorporated.** This privacy notice applies solely to information collected by this business or website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, on the phone, email or in person, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect the misuse of your information.
4. How you can correct any inaccuracies in the information.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We only have access to/collect information that you voluntarily give us via email, on the phone, in person, or via our website. We will not sell or rent this information to anyone.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via sms message or email in the future to inquire about your experience, tell you about specials, new products or services, or changes to this privacy policy.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email at stuckroadside@gmail.com or phone numbers given on our website where you can express:

- Express any concern you have about our use of your data.

Security

We take precautions to protect your information. When you submit sensitive information on the phone, email, in person or via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a lock icon in the address bar and looking for "https" at the beginning of the address of the Web page.

While we use encryption to protect sensitive information transmitted online or via email, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable



Roadside Towing & Recovery
955 Bacon Street, Durham NC 27703
(919) 597-1050
www.stuckroadside.com

information. The computers/servers in which we store personally identifiable information are kept in a secure environment and password protected.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at 919-597-1050 or via email at stuckroadside@gmail.com.